

Public Assistance Inquiry Directory

STATE	AGENCY	PHONE	FAX	EMAIL	CONTACT	COMMENTS
Alabama	FS	334-242-1745	334-353-1363	pjames@dhr.state.al.us	Phyllis James, Program Supervisor, Office of Hearings and Client Services	If Phyllis James is not available, contact Betty White at 334-242-1700
	TANF	334-242-1745	334-353-1363	pjames@dhr.state.al.us	Phyllis James, Program Supervisor, Office of Hearings and Client Services	If Phyllis James is not available, contact Betty White at 334-242-1700
Alaska	FS	907-465-3361	907-465-3651	trish_cole@health.state.ak.us	Trish Cole	Alternate fax number is 907- 465-5840
	TANF	907-465-3361	907-465-3651	trish_cole@health.state.ak.us	Trish Cole	Alternate fax number is 907- 465-5840
Arizona	FS	602-255- 0098, ext. 209		SLinton2@azdes.gov	Shea Linton, Internal Affairs 064C	
	TANF	602-255- 0098, ext. 209		SLinton2@azdes.gov	Shea Linton, Internal Affairs 064C	
Arkansas	FS	501-682-8269			Customer Assistance Office	
	TANF	501-682-8269			Customer Assistance Office	
California	FS					No central email, phone or fax number, see www.dss.cahwnet.gov/foodstamps/ for local contact info

	TANF					No central email, phone or fax number, see www.csac.counties.org/default.asp?id=7 for local contact info
Colorado	FS	303-866-2536	303-866-5098	Ruby.gilkey@state.co.us	Ruby Gilkey	
	TANF	303-866-5169	303-866-5098	Joe.Hernandez@state.co.us	Joe Hernandez	
Connecticut	FS	860-424-5381			Mary Jane Sandler	
	TANF	860-424-5381			Mary Jane Sandler	
Delaware	FS	302-255-9035	302-255-4443		Eric Ratchford, Audit & Recovery Management Services	
	TANF	302-255-9035	302-255-4443		Eric Ratchford, Audit & Recovery Management Services	
Florida	FS	850-488-3271	850-410-0322			
	TANF	850-488-3271	850-410-0322			
Georgia	FS	404-651-6316		customerservice@dhr.state.ga.us	DHR Constituent Services	Alternate phone number, 404-657-3750
	TANF	404-651-6316		customerservice@dhr.state.ga.us	DHR Constituent Services	Alternate phone number, 414-657-3750
Hawaii	FS	808-586-7155	808-586-5324	shashimoto@dhs.hawaii.gov	Sharey Hashimoto, Dept. of Human Services	
	TANF	808-586-7155	808-586-5324	shashimoto@dhs.hawaii.gov	Sharey	

					Hashimoto, Dept. of Human Services	
Idaho	FS	866-635-7515	208-334-5817			
	TANF	866-635-7515	208-334-5817			
Illinois	FS	800-843-6154	217-557-1370		DHS HelpLine	
	TANF	800-843-6154	217-557-1370		DHS HelpLine	
Indiana	FS	317-233-0826	317-233-0828		Rhonda Forbes	
	TANF	317-233-0826	317-233-0828		Rhonda Forbes	
Iowa	FS	515-281-3959	515-281-4597	vmcinro@dhs.state.ia.us	Vicki McInroy Admin. Assist. 2, Field Operations Support Unit	
	TANF	515-281-3959	515-281-4597	vmcinro@dhs.state.ia.us	Vicki McInroy Admin. Assist. 2, Field Operations Support Unit	
Kansas	FS	785-368-8129		FSMAIL@srskansas.org	Karen Dindios, SRS Office of Customer Services	Alternate phone number, 785-296-3349
	TANF	785-368-8129		FSMAIL@srskansas.org	Karen Dindios, SRS Office of Customer Services	Alternate phone number, 785-296-3349
Kentucky	FS	502-564-3440	502-564-4021	Carver.Ealy@ky.gov	Carver Ealy	For Medicaid contact Patti Silvers at 502-564-3440 or Patti.Silvers@ky.gov
	TANF	502-564-3440	502-564-4021	Virginia.Carrington@ky.gov	Virginia Carrington	For Medicaid contact Patti Silvers at 502-564-3440 or Patti.Silvers@ky.gov
Louisiana	FS	225-342-2342	225-342-6996		Rosemary Geier, Office of Family Support, Inquiry	

					Services and Planning	
	TANF	225-342-2342	225-342-6996		Rosemary Geier, Office of Family Support, Inquiry Services and Planning	
Maine	FS	207-287-2409	207-287-5096	Scott.fitts@maine.gov	Scott D. Fitts, Sr. Director, Fraud, Investigation and Recovery	
	TANF	207-287-2409	207-287-5096	Scott.fitts@maine.gov	Scott D. Fitts, Sr. Director, Fraud, Investigation and Recovery	
Maryland	FS	410-585-2367	410-358-1766	dwarmbie@dhr.state.md.us	David Warmbier, Director, Program Fraud Div.	
	TANF	410-585-2367	410-358-1766	dwarmbie@dhr.state.md.us	David Warmbier, Director, Program Fraud Div.	
Massachusetts	FS	617-348-5502	617-348-5479		Div. of Transitional Assistance, Recipient Services	No email
	TANF	617-348-5502	617-348-5479		Div. of Transitional Assistance, Recipient Services	No email
Michigan	FS	517-335-3899	517-335-6364	kimichika@michigan.gov	Alan Kimichik, Inspector General, Dept. of Human Services	

	TANF	517-335-3899	517-335-6364	kimichika@michigan.gov	Alan Kimichik, Inspector General, Dept. of Human Services	
Minnesota	FS	651-215-1357 (voice mail)	651-282-6120	Kathy.Hamer@state.mn.us	Kathy Hamer, Fraud Claims Specialist, Dept. of Human Services	Voice mail preferred, but alternate phone, 651-296- 8381
	TANF	651-215-1357 (voice mail)	651-282-6120	Kathy.Hamer@state.mn.us	Kathy Hamer, Fraud Claims Specialist, Dept. of Human Services	Voice mail preferred, but alternate phone, 651-296- 8381
Mississippi	FS	601-359-4811	601-359-4550		Florence Black	
	TANF	601-359-4811	601-359-4550		Florence Black	
Missouri	FS	573-751-0903	573-751-0196		Larry Dickerson Deputy Director Investigations	
	TANF	573-751-0903	573-751-0196		Larry Dickerson Deputy Director Investigations	
Montana	FS	406-444-9291	406-444-2547		Carol Carpenter	
	TANF	406-444-9291	406-444-2547		Carol Carpenter	
Nebraska	FS	402-595-3789	402-595-3325	Linda.heller@hss.ne.gov	Linda Heller – SA II, Special Investigations Unit	
	TANF	402-595-3789	402-595-3325	Linda.heller@hss.ne.gov	Linda Heller – SA II, Special Investigations Unit	
Nevada	FS	775-684- 7200, (Option 3) TANF/MA/F S;		welfare@welfare.state.nv.us	Welfare Division Customer Service Unit	

		(Option 6) Out-of-state				
	TANF	775-684-7200, (Option 3) TANF/MA/FS, (Option 6) Out-of-state		welfare@welfare.state.nv.us	Welfare Division Customer Service Unit	
New Hampshire	FS	603-271-4392	603-271-4472	mLaughlin@dhhs.state.nh.us	Marty Laughlin, Supervisor, Office of Special Investigations, DHHS	
	TANF	603-271-4392	603-271-4472	mLaughlin@dhhs.state.nh.us	Marty Laughlin, Supervisor, Office of Special Investigations, DHHS	
New Jersey	FS	609-588-2931	609-588-7240	Joyce.ottaunick@dhs.state.nj.us	Joyce Ottaunick, Client Investigations Unit	Alternate contacts: Stacy Mangine-Markulec, phone 609-588-4513, stacy.mangine@dhs.state.nj.us ; Geri Gombos, phone 609- 588-7956, geri.bombos@dhs.state.nj.us
	TANF	609-588-2931	609-588-7240	Joyce.ottaunick@dhs.state.nj.us	Joyce Ottaunick, Client Investigations Unit	Alternate contacts: Stacy Mangine-Markulec, phone 609-588-4513, stacy.mangine@dhs.state.nj.us ; Geri Gombos, phone 609- 588-7956, geri.gombos@dhs.state.nj.us
New Mexico	FS	505-827-7250			Human Services Dept.	www.state.nm.us/hsd/isd.html

	TANF	505-827-7250			Human Services Dept.	www.state.nm.us/hsd/isd.html
New York	FS		518-474-5281			Fax only, no phone or email, need department letterhead on fax
	TANF		518-474-5281			Fax only, no phone or email, need department letterhead on fax
North Carolina	FS					No email or central phone/fax, use website for local contacts at www.dhhs.state.nc.us/dss/local/
	TANF					No email or central phone/fax, use website for local contacts at http://www.dhhs.state.nc.us/dss/local/
North Dakota	FS	701-328-2332	701-328-1060	dhseap@state.nd.us	Economic Assistance Policy, Dept. of Human Services	www.discovernd.com
	TANF	701-328-2332	701-328-1060	dhseap@state.nd.us	Economic Assistance Policy, Dept. of Human Services	www.discovernd.com
Ohio	FS	614-728-7741	614-728-7740			
	TANF	614-728-7741	614-728-7740			
Oklahoma	FS	800-784-5887	405-522-4642	OIGFRAUD2@okdhs.org	Office of Inspector General	
	TANF	800-784-5887	405-522-4642	OIGFRAUD2@okdhs.org	Office of Inspector	

					General	
Oregon	FS	503-945-5600	503-373-7032		Dept. of Human Services	www.oregon.gov/dhs/
	TANF	503-945-5600	503-373-7032		Dept. of Human Services	www.oregon.gov/dhs/
Pennsylvania	FS	800-692-7462			Office of Income Maintenance	
	TANF	800-692-7462			Office of Income Maintenance	
Rhode Island	FS	401-729-5400	401-729-8756			
	TANF	401-729-5400	401-729-8756			
South Carolina	FS	803-898-0996	803-898-7156		Family Assistance Div.	Alternate phone, 800-768-5700
	TANF	803-898-0996	803-898-7156		Family Assistance Div.	Alternate phone, 800-768-5700
South Dakota	FS	605-773-3493	605-733-7183	FoodStamps@state.sd.us	Dept. of Social Services	
	TANF	605-773-4678	605-733-7183	TANF@state.sd.us	Dept. of Social Services	
Tennessee	FS	866-311-4287	615-741-4165		Family Assistance Service Center	
	TANF	866-311-4287	615-741-4165		Family Assistance Service Center	
Texas	FS	512-491-2858	512-973-3185	David.combs@hhsc.state.tx.us	David L. Combs, Program Specialist, Texas Health & Human Services Commission	www.hhsc.state.tx.us
	TANF	512-491-2858	512-973-3185	David.combs@hhsc.state.tx.us	David L. Combs, Program Specialist, Texas Health & Human Services	www.hhsc.state.tx.us

					Commission	
Utah	FS	801-526-9675	801-526-9211	dwscontactus@utah.gov	Dept. of Workforce Services	www.Jobs.utah.gov/edo/Contact.asp
	TANF	801-526-9675	801-526-9211	dwscontactus@utah.gov	Dept. of Workforce Services	www.Jobs.utah.gov/edo/Contact.asp
Vermont	FS	802-241-2800			Dept. for Children and Families, Economic Services Div.	It may be necessary to redirect call to regional office. Alternate contact: Meg Huston, Assistant Operations Chief, MegH@wpgate1.ahs.state.vt.us
	TANF	802-241-2800			Dept. for Children and Families, Economic Services Div.	It may be necessary to redirect call to regional office. Alternate contact: Meg Huston, Assistant Operations Chief, MegH@wpgate1.ahs.state.vt.us
Virginia	FS	804-726-7682	804-726-7669	Susan.lloyd@dss.virginia.gov	Susan Lloyd, Fraud Consultant, Fraud Management/Office of Audit Services	www.dss.state.va.us/
	TANF	804-726-7682	804-726-7669	Susan.lloyd@dss.virginia.gov	Susan Lloyd, Fraud Consultant, Fraud Management/Office of Audit Services	www.dss.state.va.us/
Washington	FS	360-725-4763			Customer Relations,	No email

					Community Services Div., Dept. of Social and Health Services, Community Services Office	
	TANF	360-725-4763			Customer Relations, Community Services Div., Dept. of Social and Health Services, Community Services Office	No email
West Virginia	FS					No email, or central phone/fax, go to www.wvdhhr.org/bcf/knowledgebase/contact.asp for local contact info
	TANF					No email, central phone/fax, go to www.wvdhhr.org/bcf/knowledgebase/contact.asp for local contact info
Wisconsin	FS	608-261-6378	608-267-2269	carpolcc@dhs.state.wi.us		
	TANF	608-261-6378	608-267-2269	carpolcc@dhs.state.wi.us		
Wyoming	FS	307-777-5846	307-777-6276	Ajones@state.wy.us	Annette Jones	Alternate contacts: Coleen Collins, phone, 307-777-6313; or Ellen Sevall, phone, 307-777-7290
	TANF	307-777-5846	307-777-6276	Ajones@state.wy.us	Annette Jones	Alternate contacts: Coleen Collins, phone, 307-777-6313; or Ellen Sevall, phone, 307-777-7290
Puerto Rico	FS	787-289-7600				

